



## 2 NIGHTS/3 DAYS – KOLKATA

### DAY 01: ARRIVAL AT KOLKATA.

Welcome on arrival at Kolkata and Transfer to Hotel, Overnight at Hotel. Evening free for leisure.

Kolkata is the city of Joy, contrast and culture. Once it was the capital of India and now is the capital of Bengal. A visit to Kolkata may bring visitors to be in touch with combination of a rich 300 years old cultural heritage, vibrant modern life and cultures of different communities. Situated on the banks of river Hooghly, Kolkata was the first headquarter of the East India Company and later served as the capital of British India until 1912.

### DAY 02: KOLKATA SIGHTSEEING (08HRS / 80KMS).

Morning at 9.30 AM starts the full day city tour, drive by the old heritage building of BBD Bagh and visit the bank of the River Ganga to understand the significance of the mighty river in our life. Also visit the famous Howrah Bridge, Victoria Memorial (museum closed on Monday and National Holidays), St. Paul's Cathedral and Kalighat Temple; you will finish the day's tour at the Mother Teresa's House, the headquarter of the Missionaries of Charity. Overnight at Hotel.

### DAY 03: DEPARTURE TRANSFER.

Transfer to airport to connect your flight to the next destination, TOUR ENDS.

#### TOUR COST: (IN INR, PER PERSON, LAND COST ONLY).

CATEGORY	PLAN	02 PAX	04 PAX	06 PAX	EB	CWB
PREMIUM	Breakfast	₹ 20,460	₹ 19,690	₹ 19,415	₹ 4,950	₹ 4,015
DELUXE	Breakfast	₹ 15,180	₹ 14,520	₹ 14,190	₹ 4,895	₹ 3,960
STANDARD	Breakfast	₹ 12,485	₹ 11,715	₹ 11,440	₹ 3,960	₹ 2,750

#### COST INCLUDES:

- 02 Nights Accommodation on Twin Sharing basis at the above-mentioned hotels.
- Arrival, Departure transfers and local sightseeing by exclusive appropriate sized AC vehicle
- All Driver and Parking Charges.
- Assistance on arrival.
- All currently applicable Taxes **except** 5% Goods & Service Tax.

#### Tour Cost Does not include:

- a) Guide Charges,
- b) Porter Charges
- c) Entry Fees
- d) Personal Expenses: such as Laundry, Telephone Calls, Alcoholic & Non Alcoholic Beverages, Food (if not included)
- e) Additional Sightseeing or usage of vehicle not mentioned in the itinerary
- f) Any services not mentioned in the itinerary
- g) High Season Surcharge
- h) Goods & Service Tax.

THE ABOVE RATES ARE VALID TILL 31<sup>ST</sup> MARCH 2025

APPLICABLE FOR INDIAN NATIONALS ALONG WITH THE CITIZENS OF NEPAL, BHUTAN & BANGLADESH.



**LIST OF PARTNER HOTELS:(Note: In Case Of Non Availability Of The Rooms The Booking Will Be Shifted To Similar Category Hotels).**

Destination	Premium	Deluxe	Standard
Kolkata	The Lalit Great Eastern	Peerless Inn	Park Prime

**BOOKING PROCEDURE, CANCELLATION & AMENDMENT POLICY & PAYMENT TERMS:**

**A) Booking Procedure:**

1) Booking Request: All booking request for the above packages has to be sent to us only in writing by Email or Call to our Office at the following IDs:

a. Email: [sales@travelscapeholiday.com](mailto:sales@travelscapeholiday.com)

b. Call : [+91 9136496644](tel:+919136496644)

2) Details Required For Confirmation: Please provide the following details along with your booking request:

a. Package Code and Category.

b. Clients Name.

c. Total No of Pax along with adult sharing the rooms and child without bed.

d. Date of Arrival and Departure.

e. Arrival Details (If available).

3) Confirmed Tickets: Please try not to send any booking without confirmed tickets, especially in the high season it is really difficult to expect a ticket to get confirmed at the last moment.

4) Request Reference No: As soon as we receive a booking request a file no will be sent to you, please note the same for future correspondence.

5) Confirmation: After successfully processing the booking a confirmation with a booking reference no will be sent to you.

6) Re-Confirmation: All bookings has to be reconfirmed with us minimum 07 days prior to the date off arrival along with confirm arrival details, failure in doing the same we will considered as cancellation and in such cases the advance deposit (B2) will be retained as processing fee.



**B) Payments:** Any confirmation is subject to the following payment schedule and there is no contract between the company and the client until the company has received the full payment before arrival.

1) Initial Deposit: 25% within 03 days of receiving this confirmation.

2) Balance Payment: Balance payment has to be made in advance and must be paid & settled at the time of reconfirmation (15 days prior to the date of arrival).

3) Payment Modes: Payment can be remitted through any of the following modes and is subject to realization:

ICICI BANK:NEFT / Cash / Cheque Deposit in the following ICICI Account in your city.

Account Number : 280205000549

Account Holder's name : TRAVELSCAPE

Ifsc Code : ICIC0002802

Bank : ICICI Bank

4) Payment should be credited to our account as per schedule and please send us the NEFT Receipt / Deposit Slip / Copy of DD/Cheque by Mail/Fax along with the client name and Booking reference no and courier consignment no, failure in doing the same we will considered as cancellation and in such cases the booking will be released and the advance deposit (B2) will be retained as processing fee.

**C) Amendment:**

1. Time Limit: Any amendment in is subject to availability of related hotels / services and can only be made before the reconfirmation (07 days prior to the date of arrival), any change after that will be treated as cancellation and charges will be applicable as per our cancellation policy.

2. Amendment Charge: Only the fast amendment will be processed without any additional of cost, any further amendment will draw a service charge of INR 250 per Person per amendment.

3. Amendment in Date: Travel date can be rescheduled maximum up to 90 days from the initial date of arrival and rates or price confirmed is subject to change as its based on the prevailing rates and might increase due to currency fluctuation increase in the cost of fuel charges, change in any related tax structure, sudden change in hotels tariff or increase in transport cost. Any amendment beyond 90 days will be considered as cancelled and the advance deposit will be retained as per our policy.

4. Amendment in Pax: In case of reduction in the number of passengers, the cost will be increased as per our tariff and the supplement for the same has to be added along with the final payment. In such cases, please note that the advance deposit for the passengers not traveling cannot be adjusted or redeemed.



D) **CANCELLATION POLICY:** All cancellation has to be sent to us during office hours (Mon - Fri /1000Hrs 1700Hrs) only by Email/Fax and charges will be applicable as per the following:

- 1) Clear 30 days prior to the date of arrival: @ ₹ 2500 Per Pax.
  - 2) 29 to 15 days prior to the date of arrival: 25% of the total service cost + applicable GST
  - 3) 14 to 07 days prior to the date of arrival: 50% of the total service cost + applicable GST
  - 4) 06 to 03 days prior to the date of arrival: 75% of the total service cost + applicable GST
  - 5) Less than 03 days prior to the date of arrival including No Show: 100% of the Total service Cost.
- Subject to individual cancellation policy of the respective service providers associated with the booking.

Cancellation Refund will be processed within 15 days from the date of cancellation and will be sent to you only by Bank Transfer after deducting the bank charges.

### **SERVICE TERMS & CONDITIONS**

- 1) "Travelscape Holidays" is a tour & travel organizer and/or their representative's act only as agents for hotels, transportation or other related services as per contract while exercising the finest possible care.
- 2) We do not own or operate any airline, railway, surface transportation, shipping, coach, company, hotels or any other related services mentioned in the contract therefore we will not be responsible for any improper services provided by any of the above including guides, for any injury, death, loss or damage is caused by the act or default of the management or employees of any hotelier, airline, shipping company, coach owner, who are the companies independent contractor arising outside our normal selection and inspection process.
- 3) "Travelscape Holidays" and/or their agents shall in no circumstances whatsoever be liable or responsible to the client or any person traveling with him for irregularity, death, sickness, injury, accident, loss, damage, delay, discomfort to person, property or otherwise in connection with any accommodation, transportation adventure or wildlife programme resulting directly or indirectly for natural calamities, acts of Governments, breakdown of strikes, wars, civil disturbances, thefts or any delay or change in the itinerary schedule beyond Travelscape Holidays. Its control nor will Travelscape Holidays and their associates accept responsibility for losses or additional expenses due to delay or changes in plans itinerary schedule caused by any of the aforementioned foregoing persons.
- 4) "Travelscape Holidays" reserves the full right at any time.
  - a. To make alterations / changes / substitutions in the similar class or vary or withdraw any services mentioned in the contract / itinerary including hotels, transportation, adventure wild life activity if it is deemed advisable or necessary.
  - b. To cancel the contract / tour prior to the date of departure and if it does so its liability shall be limited to refunding all moneys paid by the client without payment of any interest.
  - c. To refuse to accept or retain any person as a member of the tour at any time.



5) Cost mentioned in the Contract / Agreement / Itinerary / Confirmation does not include any additional stay in the hotel or up gradation of room category or transport, any additional sightseeing or usage of vehicle, any personal expenses or any additional service not mentioned in the itinerary /agreement / contract and any such extras will be on the clients account which has to be paid & settled directly by the client before departure.

6) Rates or price quoted in the itinerary are calculated at the prevailing rates and are subject to change without any prior notice in case of currency fluctuation increase in the cost of fuel charges, change in any related tax structure, sudden change in any related hotel tariff, Air / Rail / Bus / Entry ticket cost increases or transport cost increase due to change of route, alteration of itinerary' programme or change in the number of the tour member's necessitated by factors beyond our control before the date of departure of even during the tour. Whatever applicable all such increases must be paid in full before departure.

7) Booking once confirmed is non transferable.

The payment for any booking has to be made at the booking as per our payment policy and there is no contract between the company and the client until the company has received the full payment.