



## 4 NIGHTS / 5 DAYS – GUWAHATI & SHILLONG

### DAY-01: GUWAHATI TO SHILLONG.

Welcome on arrival at Guwahati Airport / Station and transfer to Shillong (130 KMS / 3 hrs drive). Enroute visit Umiam Lake - created by damming the Umiam River in the early 1960s. The principal catchment area of the lake and dam is spread over 220 square km.

Shillong - the capital of British-created Assam until 1972 — and is now the capital and hill station of Meghalaya, also known as "The Abode of Clouds", one of the smallest states in India. Overnight in Shillong.

### DAY-02: CHERAPUNJEE EXCURSION

Morning enjoy breakfast and then set out on an excursion trip to Cherrapunjee (60 Kms / 2hrs one way). It is the traditional capital of the Nongkhlaw *hima* (Khasi tribal chieftainship) known as Sohra or Churra. Visit Dwan Syiem view point, Noh Kalikai falls, Mawsmi caves, Seven Sister falls, Eco Park etc. Later drive back to Shillong.

### DAY-03: SHILLONG LOCAL SIGHTSEEING & LATER TRANSFER TO GUWAHATI

Morning enjoy breakfast and then start the sightseeing covering Ward's Lake, Shillong Peak - 10 kms from the city, offers a panoramic view of these country side, and is also the highest point in the State, Elephant Falls. Afternoon transfer to Guwahati (130Kms / 3 hrs). Situated on the South Bank of river Brahmaputra this is the largest city of Assam, a major riverine port city and one of the fastest growing cities in India. Many ancient Hindu temples are in the city, giving it the name "City of Temples" the most important being Kamakhya Temple. Evening at leisure. Overnight at hotel.

### DAY-04: GUWAHATI LOCAL SIGHTSEEING (08 HRS / 80KMS)

Morning starts the Full day sightseeing in and around this capital city of Assam, covering Kamakhya Temple - Situated on top of the Nilachal Hill, Maa Kamakhya Temple is the most sacred among the tantrik shrines of Shakti worship in the world; Balaji Temple, State Museum, Navagraha Temple — dedicated to the nine planets located on the top of Chitrasal Hill, Umananda Temple on Bhasmachal - a Shiva temple located at the Peacock Island - smallest inhabited riverine island in the world, Sankardeva Kalakshetra - is a cultural institution in the Panjabari area, named after the medieval poet-playwright and reformer Srimanta Sankardev. Evening experience the river cruise Jahajghat/ Machkhowa to Jahajghat/ Machkhowa river Brahmaputra (**On Direct Payment**). Overnight at Guwahati.

### DAY-05 DEPARTURE

Morning Departure Transfer to Guwahati Airport / Station Tour Ends.

**TOUR COST: (IN INR, PER PERSON, LAND COST ONLY).**

CATEGORY	PLAN	02 PAX	04 PAX	EB	CWB
PREMIUM	CP	₹ 46,090	₹ 40,260	₹ 27,995	₹ 21,010
EXECUTIVE	CP	₹ 35,805	₹ 29,920	₹ 12,265	₹ 8,965
DELUXE	CP	₹ 30,250	₹ 24,420	₹ 8,525	₹ 6,050

**COST INCLUDES:**

- 04 Nights Accommodation on Twin Sharing basis at the above-mentioned hotels.
- Arrival & Departure transfers by exclusive non-A/c Tata Sumo or similar vehicle (Ex. GAU/ GHY)
- One Full Day Excursion trip to Cherrapunjee.
- One Half Day Sightseeing at Shillong.
- One Full Day Sightseeing at Guwahati.
- All Parking Charges.
- Assistance on arrival.
- All currently applicable Taxes **Except 5% GST**

**1. Tour Cost Does not include:**

- Guide Charges
- Porter Charges
- Entry Fees
- Personal Expenses: such as Laundry, Telephone Calls, Alcoholic & Non Alcoholic Beverages, Food (if not included)
- Additional Sightseeing or usage of vehicle not mentioned in the itinerary
- Any services not mentioned in the itinerary
- High Season Surcharge
- Government Service Tax.

**THE ABOVE RATES ARE VALID TILL 31<sup>ST</sup> MARCH 2025**

**APPLICABLE FOR INDIAN NATIONALS ALONG WITH THE CITIZENS OF NEPAL, BHUTAN & BANGLADESH.**

**LIST OF PARTNER HOTELS:** (Note: In Case Of Non Availability of the Rooms the Booking Will Be Shifted To Similar Category Hotels).

DESTINATION	PREMIUM	EXECUTIVE	DELUXE
GUWAHATI	Mayfair Guwahati	Guwahati Address / RatnamouliPalace	Landmark / Vishwaratna
SHILLONG	Vivanta Shillong	Polo Tower / M Crown	Landmark Shillong / Sapphire / Best Holiday Inn



#### SERVICE HIGHLIGHT:

1. The different hotels are combined in such a way wherein it enables the customer to get the same standard of services, facilities and hospitality in each of the destinations he is traveling. Please note that the tourism infrastructure in the Far North East region is not very advanced and the clients should not expect the Facilities / Amenities / Luxuries normally available in the metro cities or any other developed tourist destination such as Kerala, Rajasthan or Himachal. The check In/Out time is 12PM noon in all the hotels at Imphal. Photo gallery of the hotels can be forwarded you on request.
2. We provide “Exclusive Tourist Vehicles” customized and maintained keeping in mind the basic necessities and comfort of the travelers,
3. Upon arrival at Imphal Airport, our driver will be waiting at the main exit gate with the paging board of the guest’s name. We also have a local office based in Guwahati, where a guest relation executive follows up with the guest on a regular basis. NOTE: Please advice your client to look for our driver holding placard in his / her name at the main Exit Gate of the Airport.
4. Please note that Manipur is a dry state and hotels are not authorized to sell liquor or alcoholic beverages.

#### BOOKING PROCEDURE, CANCELLATION & AMENDMENT POLICY & PAYMENT TERMS:

##### A) Booking Procedure:

1) Booking Request: All booking request for the above packages has to be sent to us only in writing by Email or Call to our Office at the following IDs:

- a. Email: [sales@travelscapeholiday.com](mailto:sales@travelscapeholiday.com)
- b. Call : [+91 9136496644](tel:+919136496644)

2) Details Required For Confirmation: Please provide the following details along with your booking request:

- a. Package Code and Category.
- b. Clients Name.
- c. Total No of Pax along with adult sharing the rooms and child without bed.
- d. Date of Arrival and Departure.
- e. Arrival Details (If available).

3) Confirmed Tickets: Please try not to send any booking without confirmed tickets, especially in the high season it is really difficult to expect a ticket to get confirmed at the last moment.

4) Request Reference No: As soon as we receive a booking request a file no will be sent to you, please note the same for future correspondence.

5) Confirmation: After successfully processing the booking a confirmation with a booking reference no will be sent to you.

6) Re-Confirmation: All bookings has to be reconfirmed with us minimum 07 days prior to the date off arrival along with confirm arrival details, failure in doing the same we will considered as cancellation and



in such cases the advance deposit (B2) will be retained as processing fee.

**B) Payments:** Any confirmation is subject to the following payment schedule and there is no contract between the company and the client until the company has received the full payment before arrival.

1) Initial Deposit: 25% within 03 days of receiving this confirmation.

2) Balance Payment: Balance payment has to be made in advance and must be paid & settled at the time of reconfirmation (15 days prior to the date of arrival).

3) Payment Modes: Payment can be remitted through any of the following modes and is subject to realization:

ICICI BANK:NEFT / Cash / Cheque Deposit in the following ICICI Account in your city.

Account Number : 280205000549

Account Holder's name : TRAVELSCAPE

Ifsc Code : ICIC0002802

Bank : ICICI Bank

4) Payment should be credited to our account as per schedule and please send us the NEFT Receipt / Deposit Slip / Copy of DD/Cheque by Mail/Fax along with the client name and Booking reference no and courier consignment no, failure in doing the same we will considered as cancellation and in such cases the booking will be released and the advance deposit (B2) will be retained as processing fee.

### **C) Amendment:**

1. Time Limit: Any amendment in is subject to availability of related hotels / services and can only be made before the reconfirmation (07 days prior to the date of arrival), any change after that will be treated as cancellation and charges will be applicable as per our cancellation policy.

2. Amendment Charge: Only the fast amendment will be processed without any additional of cost, any further amendment will draw a service charge of INR 250 per Person per amendment.

3. Amendment in Date: Travel date can be rescheduled maximum up to 90 days from the initial date of arrival and rates or price confirmed is subject to change as its based on the prevailing rates and might increase due to currency fluctuation increase in the cost of fuel charges, change in any related tax structure, sudden change in hotels tariff or increase in transport cost. Any amendment beyond 90 days will be considered as cancelled and the advance deposit will be retained as per our policy.

4. Amendment in Pax: In case of reduction in the number of passengers, the cost will be increased as per our tariff and the supplement for the same has to be added along with the final payment. In such cases, please note that the advance deposit for the passengers not traveling cannot be adjusted or redeemed.



**D) CANCELLATION POLICY:** All cancellation has to be sent to us during office hours (Mon - Fri /1000Hrs 1700Hrs) only by Email/Fax and charges will be applicable as per the following:

- 1) Clear 30 days prior to the date of arrival: @ ₹ 2500 Per Pax.
  - 2) 29 to 15 days prior to the date of arrival: 25% of the total service cost + applicable GST
  - 3) 14 to 07 days prior to the date of arrival: 50% of the total service cost + applicable GST
  - 4) 06 to 03 days prior to the date of arrival: 75% of the total service cost + applicable GST
  - 5) Less than 03 days prior to the date of arrival including No Show: 100% of the Total service Cost.
- Subject to individual cancellation policy of the respective service providers associated with the booking.

Cancellation Refund will be processed within 15 days from the date of cancellation and will be sent to you only by Bank Transfer after deducting the bank charges.

### **SERVICE TERMS & CONDITIONS**

- 1) "Travelscape Holidays" Is a tour & travel organizer and' or their representative's act's only as agents for hotels, transportation or other related services as per contract while exercising the finest possible care.
- 2) We do not won or operate any airline' railway, surface transportation, shipping, coach, company, hotels or any other related services mentioned in the contract therefore we will not be responsible for any improper services provided by any of the above including guides, for any injury, death, loss or damage is caused by the act or default of the management or employees of any hotelier, airline, shipping company, coach owner, who are the companies independent contractor arising-outside our normal selection and inspection process.
- 3) "Travelscape Holidays" and' or their agents shall in no circumstances whatsoever be liable or responsible to the client or any person traveling with him for irregularity, death, sickness, injury, accident, loss, damage, delay, discomfort to person, property or otherwise in connection with any accommodation, transportation adventure or' wildlife programme resulting directly or indirectly for natural calamities, acts of Governments, breakdown of strikes, wars, civil disturbances, thefts or any delay or change in the itinerary' schedule beyond Travelscape Holidays. 's control nor will Travelscape Holidays and their associates accept responsibility for losses or additional expenses due to delay or changes in plans' itinerary' schedule caused by any of the aforementioned foregoing persons.
- 4) "Travelscape Holidays" reserves the full right at any time.
  - a. To make alterations / changes / substitutions in the similar class or vary or withdraw any services mentioned in the contract / itinerary including hotels, transportation, adventure wild life activity if it is deemed advisable or necessary.
  - b. To cancel the contract / tour prior to the date of departure and if its does so its liability shall be limited to refunding all moneys paid by the client without payment of any interest.
  - c. To refuse to accept or retain any person as a member of the tour at any time.



5) Cost mentioned in the Contract / Agreement / Itinerary / Confirmation does not include any additional stay in the hotel or up gradation of room category or transport, any additional sightseeing or usage of vehicle, any personal expenses or any additional service not mentioned in the itinerary /agreement / contract and any such extras will be on the clients account which has to be paid & settled directly by the client before departure.

6) Rates or price quoted in the itinerary are calculated at the prevailing rates and are subject to change without any prior notice in case of currency fluctuation increase in the cost of fuel charges, change in any related tax structure, sudden change in any related hotel tariff, Air / Rail / Bus / Entry ticket cost increases or transport cost increase due to change of route, alteration of itinerary' programme or change in the number of the tour member's necessitated by factors beyond our control before the date of departure of even during the tour. Whatever applicable all such increases must be paid in full before departure.

7) Booking once confirmed is non transferable.

The payment for any booking has to be made at the booking as per our payment policy and there is no contract between the company and the client until the company has received the full payment.